

Meeting Date: Nov 17, 2016

Agenda Item No. 10

Agenda Item: Update on the 8/22/16 License Vendor Data Breach **Bureau Chief Approval:** _____

Prepared by: Michael Pearson, Chief, Bureau of Administration

Background:

On August 22, 2016 the department became aware of a potential loss of *Personally Identifiable Information (PII)* of Idaho license holders who purchased an Idaho license, using any method, prior to 2008. This potential loss also is known to have similarly impacted Oregon and Washington, who utilize the same license system vendor and have internet sales sites hosted by the same license vendor. However, the PII items that were subject to possible release differ among each state.

On August 24th, the department confirmed with its vendor that the unauthorized release of sportsmen's full SSN was possible, and in response the entire sales website and telesales venues were taken off line. Telesales was restored on September 8th, 2016 after security measures were implemented, but the license sales website remains down.

This agenda item will update the Commission on:

- Steps taken since August by the department and its license vendor,
- Requirements for the license sales website to go live,
- Status of the current contract with Active Outdoors and relevant sections that address this incident, and
- Status of the license system Request-for-Proposal (RFP) that was released to the public on September 13th since Active's current contract is scheduled to expire 2/28/18.

Statutory Authority and/or Policy Issues:

Idaho Code Section 73-122, requires the collection of the applicant's social security number prior to issuing a professional, occupational, and recreational license.

Idaho Code Section 36-402 states that except as otherwise provided by law, any *personal information* including but not limited to, names, personal and business addresses and phone numbers, sex, height, weight, date of birth, social security and driver's license numbers, or any other identifying numbers and/or information related to any Idaho fish and game licenses, permits and tags shall be confidential and not subject to disclosure pursuant to the provisions of chapter 1, title 74 of Idaho Code unless written consent is obtained from the affected person.

Public Involvement Process:

Since the incident occurred, the department has put out numerous press releases to inform the public, and provide them with information on what can be done for them to protect themselves. Further, the Administration bureau has briefed both the Idaho Technology Authority committee and the Idaho Cyber-Security subcommittee, which includes members of the Legislature and Executive branch.

Staff Recommendation:

N/A, update only.

Suggested Motion:

N/A